#### **WEBINAR 5**

Sustainable Hospitality Digitalisation Toolkit

# Development of Entrepreneurial Ideas and Professional Networking

September 20, 2023

10:30 a.m. Riga / Cyprus / Helsinki time

Duration: 1 hour 10 minutes



https://us02web.zoom.us/j/84972137623? pwd=NGxKeU1CdS9OU0hmMjlCVEI0clNHQT09

**CLICK HERE:** 

Meeting ID: 839 2479 0510

Passcode: 666267





WEBINAR 5 on September 20,. 2023
Sustainable Hospitality Digitalisation Toolkit



# Development of Entrepreneurial Ideas and Professional Networking

Entrepreneurial skills and digital competence are two basic competences in people's education in the 21st century. They are also transversal competences in university degrees. We carried out an analysis of European models, which suggest areas and indicators within these two competencies (entrepreneurial and digital), with the ultimate goal of elaborating an original model of digital entrepreneurship competence, which we have named EmDigital. (Prendes-Espinosa, P., Solano? Fernández, I. M., García-Tudela, P.A. (2021).

ONLINE REGISTRATION LINK:

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# THE WEBINAR STRUCTURE



Erasmus + Project 2021-1-LV01-KA220-VET-000033140 "Sustainable Hospitality Digitalisation Toolkit"

# <u>Duration:</u>

1 hour and 10 minutes

#### **Structure:**

Lecture/content (~ 35 minutes)

Discussion (~ 10-15 minutes)

Q&A (~ 10-15 minutes)

Closure (~ 5 minutes)

# THE PROJECT AIM



Erasmus + Project 2021-1-LV01-KA220-VET-000033140 "Sustainable Hospitality Digitalisation Toolkit"

KA220-VET Cooperation partnerships in vocational education and training 'Sustainable Hospitality Digitalisation Toolkit' in the field of VET (both initial and continuing) is aimed to

enhance access to training and qualifications for all by support to pooling of resources, and providing initial and/or continuing training to the staff, further strengthen key competences in initial and continuing VET, in particular digital skills, green skills, employability.

The project period: 28.02.2022. – 27.02.2024. (24 months)

# PROJECT COORDINATOR

## SIA "HOTEL SCHOOL" Hotel Management College

HOTEL SCHOOL Hotel Management College is a higher education institution that offers international level education in hospitality and business management. College study programs are accredited in Latviand the UK.

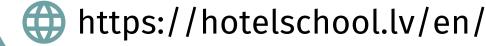
- Erasmus ECHE
- Erasmus Adult Accreditation
- Erasmus VET Accreditation

#### Programmes offered:

- Hospitality Service Organization (EQF 5)
- Culinary Arts Management (BTEC 5)
- Business (BTEC 5)
- Hospitality Management (BTEC 4)
- Cook (EQF 4)
- Hospitality Service Specialist (EQF 4)
- Assistant Cook (EQF 3)

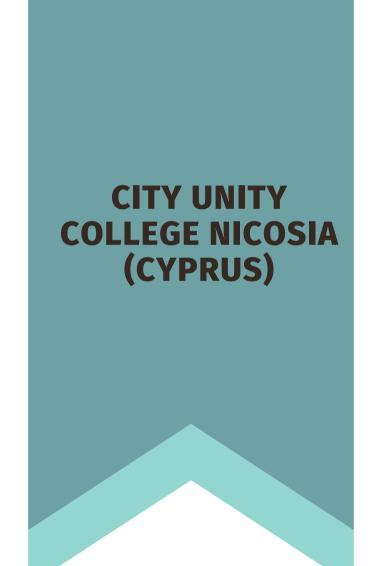


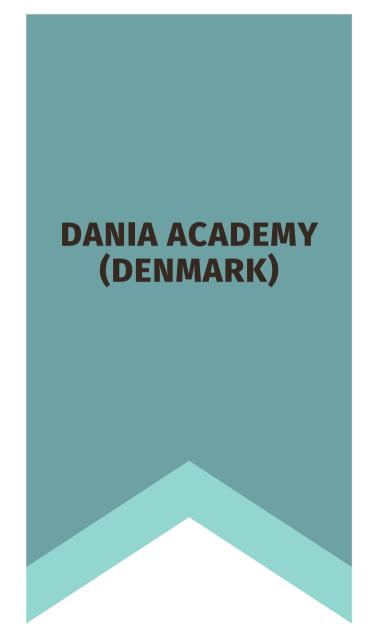




# **PROJECT PARTNERS**





















# THE PROJECT OBJECTIVES



Erasmus + Project 2021-1-LV01-KA220-VET-000033140 "Sustainable Hospitality Digitalisation Toolkit"

- Develop Sustainable Hospitality Digitalisation Guidebook for initial and continuous VET Learners;
- Provide practical guidelines 'Pedagogy of Sustainable Hospitality Digitalisation' to VET Educators
  and coaches of initial and continuous professional hospitality education;
- Produce digital course 'Sustainable Hospitality Digitalisation Toolkit' with teaching and learning resources for initial and continuous VET education and professional field workshops;
- Produce series of webinars to demonstrate how to use the resources and the course by the
  educators and learners from the two perspectives, and produce reviews on related to sustainable
  digitalisation subtopics;
- Improve VET educators' knowledge on hospitality digitalisation and approaches to embed digitalisation in the units;
- Mobilise social capital to raise awareness and promote the need to improve digital and digitalisation skills in Hospitality VET education and in the hospitality industry;
- Improve the intellectual and digitalisation competence of the project participants;

# PROJECT RESULTS



Innovative Open Educational Resources: Sustainable Hospitality Digitalisation Toolkit Erasmus + Project 2021-1-LV01-KA220-VET-000033140 "Sustainable Hospitality Digitalisation Toolkit"



Sustainable Hospitality
Digitalisation
Guidebook for VET
Learners and
Professionals (initial,
continuous learners)



'Pedagogy of Sustainable Hospitality Digitalisation' for VET Educators and hospitality business field coaches and team leads



Digital course
'Sustainable
Hospitality
Digitalisation Toolkit'
with materials



Series of Webinars on 'Sustainable Hospitality Digitalisation'

# THE PROJECT RESULTS



Erasmus + Project 2021-1-LV01-KA220-VET-000033140 "Sustainable Hospitality Digitalisation Toolkit" Innovative Open Educational Resources: Sustainable Hospitality Digitalisation Toolkit

 The course elements will be integrated with Moodle system but CMS system for hotels and tourism companies is expected to be the cornerstone for the digital solution by Digital Guest (Sweden) embedded in this course. The course will include elements and features for 8 learners' styles. PR4 Series of the five webinars on 'Sustainable Hospitality Digitalisation'.



The course will include elements and features for 8 learners' styles.

- The 8 Learning Styles:
- The Linguistic Learner
- The Naturalist
- The Musical or Rhythmic Learner
- The Kinesthetic Learner
- The Visual or Spatial Learner
- The Logical or Mathematical Learner
- The Interpersonal Learner
- The Intrapersonal Learner

# THE PROJECT RESULTS

#### THE PROJECT RESULTS: INNOVATIVE OPEN EDUCATIONAL RESOURCES



Erasmus + Project 2021-1-LV01-KA220-VET-000033140 "Sustainable Hospitality Digitalisation Toolkit"

Innovative Open Educational Resources: Sustainable Hospitality Digitalisation Toolkit





# DEVELOPMENT OF ENTREPRENEURIAL IDEAS TO BENEFIT FROM COMPETENCES



**Entrepreneurial skills and digital competence** are two basic competences in people's education in the 21st century.

They are also transversal competences in university degrees.

The ultimate goal of elaborating an original **model of digital entrepreneurship competence**, which is named **EmDigital**.

(Prendes-Espinosa, P., Solano-Fernández, I. M., García-Tudela, P.A. (2021).

# EmDigital Model



The EmDigital model is composed of a total of 15 competences, distributed as follows:

- dimension 1 of identification of opportunities (three sub-competences);
- dimension 2 on action planning (three sub-competences);
- dimension 3 of implementation and collaboration (four sub-competences); and finally,
- dimension 4, related to management and safety (five sub-competences).

With the aim of favoring the practical realization of the EmDigital model, each one of the 15 sub-competencies described is summed up with different indicators, as in the reference models (EntreComp and DigComp). **A total of 45 indicators form the EmDigital model.**(Prendes-Espinosa, P., Solano-Fernández, I. M., García-Tudela, P.A. (2021).

# EmDigital Model



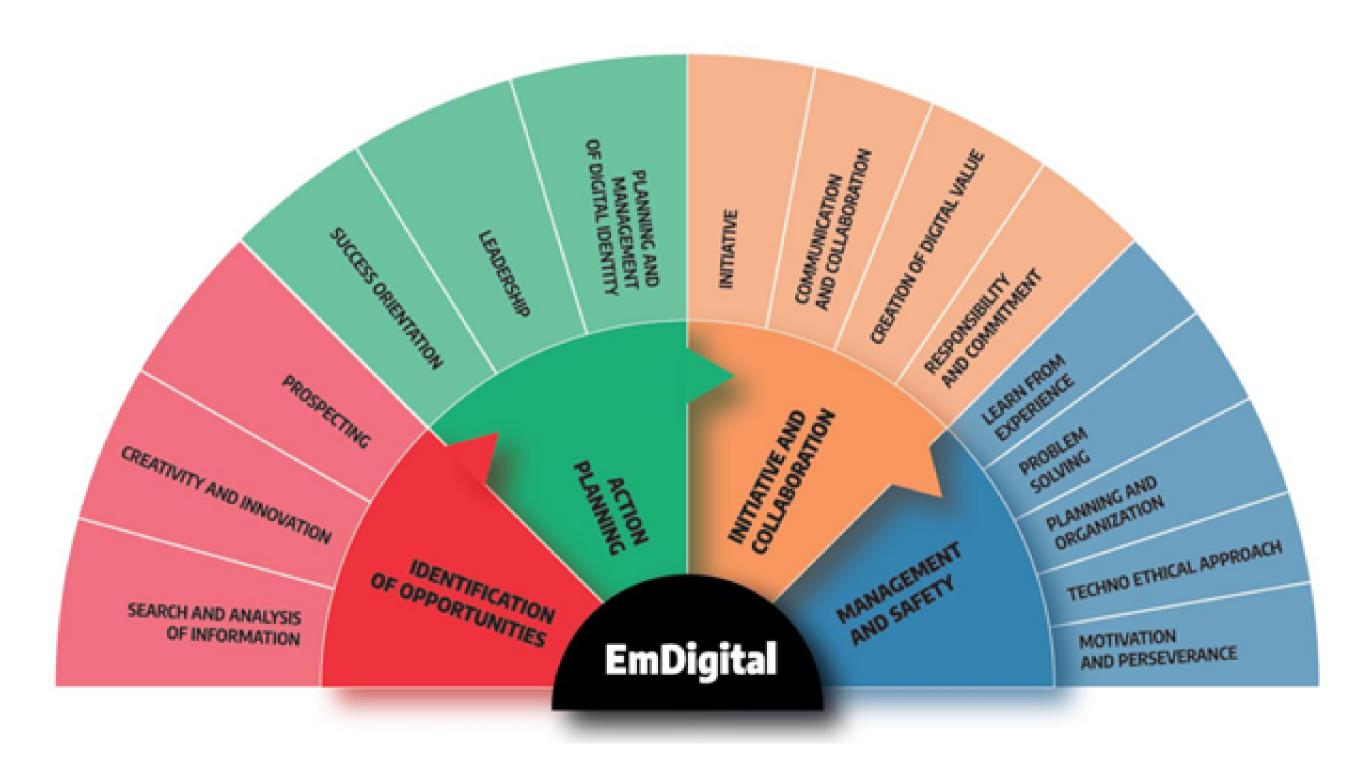


Figure 27, (Prendes-Espinosa, P., Solano-Fernández, García-Tudela, P.A. (2021). EmDigital

# Description of the competences and sub-competences of the EmDigital model.



### 1. Identification of opportunities

C1. Search for and analysis of information

C2. Creativity and innovation

C3. Prospecting

C4. Success orientation

## 2. Action planning

C5. Leadership

C6. Planning and management of digital identity

C7. Initiative

# DESCRIPTION OF THE COMPETENCES AND SUB-COMPETENCES OF THE EMDIGITAL MODEL.



### 3. .Initiative and collaboration

C8. Communication and

collaboration

C9. Creation of digital value

C10. Responsibility and

commitment

C11. Learning from experience

C12. Problem solving

### 4. Management and safety

C13. Planning and organization

C14. Techno-ethical approach

C15. Motivation and perseverance

# The Relation between EmDigital Model and Open Innovation



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The Relation between EmDigital Model and Open Innovation

At a time like the present, in which technology is a key element in sociocultural evolution and business development, it is necessary to consider what an entrepreneur needs to know in order to develop and succeed in a digital context.

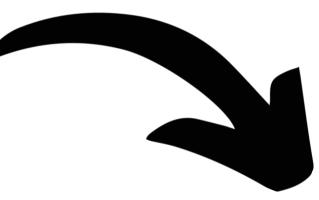
Open innovation is a strategy that can promote the success of any start-up. The EmDigital model could therefore be a good support for such a strategy because it has a complete collection and description of the main competences of digital entrepreneurs.

(Prendes-Espinosa, P., Solano-Fernández, I. M., García-Tudela, P.A. (2021).

# **CASE - THE STORY BEGINS**









# CASE - DEVELOPING THE IDEA!





# CASE - DEVELOPING THE IDEA!

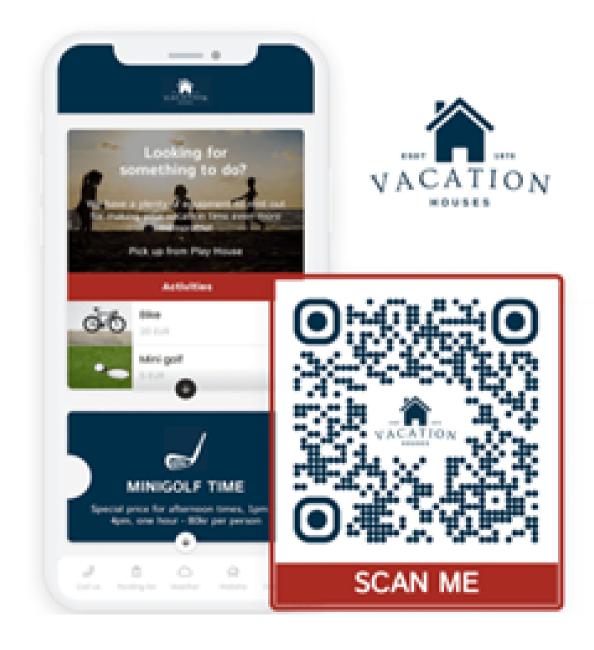


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## Vacation houses

If you are renting out holiday cottages, cabins, luxury villas, or something similar, then check out this demo platform. You'll find enhancing content to bring local attractions closer to your guests and you'll get inspiration to share how-to-guides in a sustainable way. No more prints. Here are some other great examples:

- . Door code to the vacation house
- · Guides to read the electricity, using fireplace or pool
- Discounts to amusement parks, museums and etc.
- · To do tips for families with kids
- Rent of sport equipment
- Local attractions
- · Important numbers
- Checklist before leaving



### **DOMAINS OF THE** ENTREPRENEURSHIP ECOSYSTEM.



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#### Leadership

- Unequivocal support
- Social legitimacy
- Open door for advocate
- Entrepreneurship strategy
- Urgency, crisis and challenge

#### Government

- Institutions (e.g. Investment, support)
- Financial support (e.g. for R&D, jump start funds)
- Regulatory framework Incentives (é.g. Tax benefits)
- Research institutions
- · Venture-friendly legislation (e.g. Bankruptcy, contract enforcement, property rights and labor)

#### Markets

- Reference customer
- Distribution channels
- Local business networks
- Diaspora networks
- Multinational corporations

#### Networks

- Entrepreneur's networks
- Diaspora networks
- Multinational corporations.

#### Labor

- Skilled and unskilled
- Serial entrepreneurs
- Later generation family

#### **POLICY**

**MARKETS** FINANCE

# HUMAN

#### CULTURE

#### SUPPORT

#### **Financial Capital**

- Micro-loans
- Angel investors, friends and family
- Zero-stage venture capital.
- Venture capital funds
- Private equity
- Public capital markets
- Debt

#### Success stories

- Visible successes
- Wealth generation for founders
- International reputation
- Tolerance of risk, mistakes, failure
- Innovation, creativity, experimentation
- Social status of entrepreneur.
- Wealth creation
- Ambition, drive, hunger

#### **Educational Institutions**

- General degrees (professional and academic)
- Specific entrepreneurship training

#### Infraestructures

- Telecommunications
- Transportation and logistics
- Zones, incubation, centers, clusters

#### **Support Professions**

- Legal
- Accounting

CAPITAL

- Investment bankers
- Technical experts, advisors

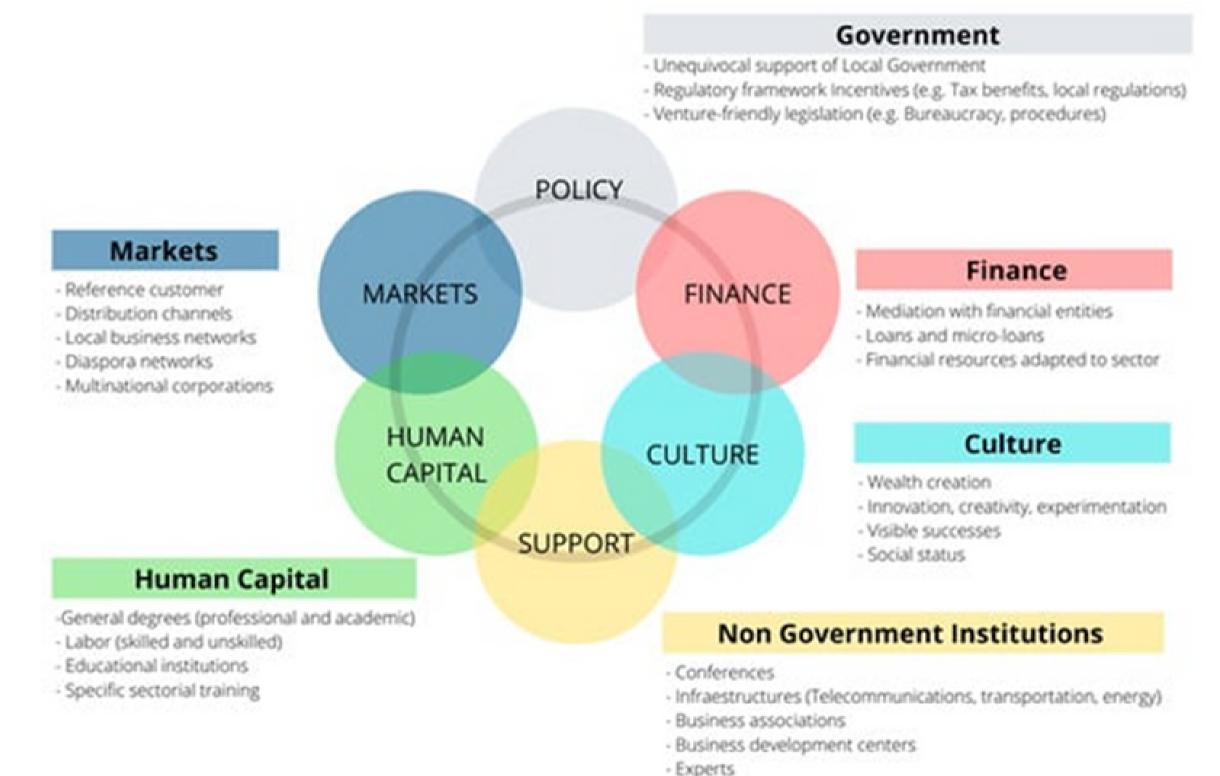
#### Non Government Institutions

- Entrepreneurship promotion in nonprofits
- Business plan contests
- Conferences
- Entrepreneur-friendly associations

#### 23

# DOMAINS OF THE TOURISM ECOSYSTEM





# BUSINESS PLAN FOR AN ENTREPRENEURIAL HOSPITALITY START UP:





# CASE - DEVELOPING THE IDEA!



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### Policy

- Government
- Leadership

#### **Markets**

- Early Customers
- Markets

### **Human Capital**

- Labor
- Educational Institutions



### Supports

- Infrastructures
- Support Professions
- Non-Government Institutions

#### Culture

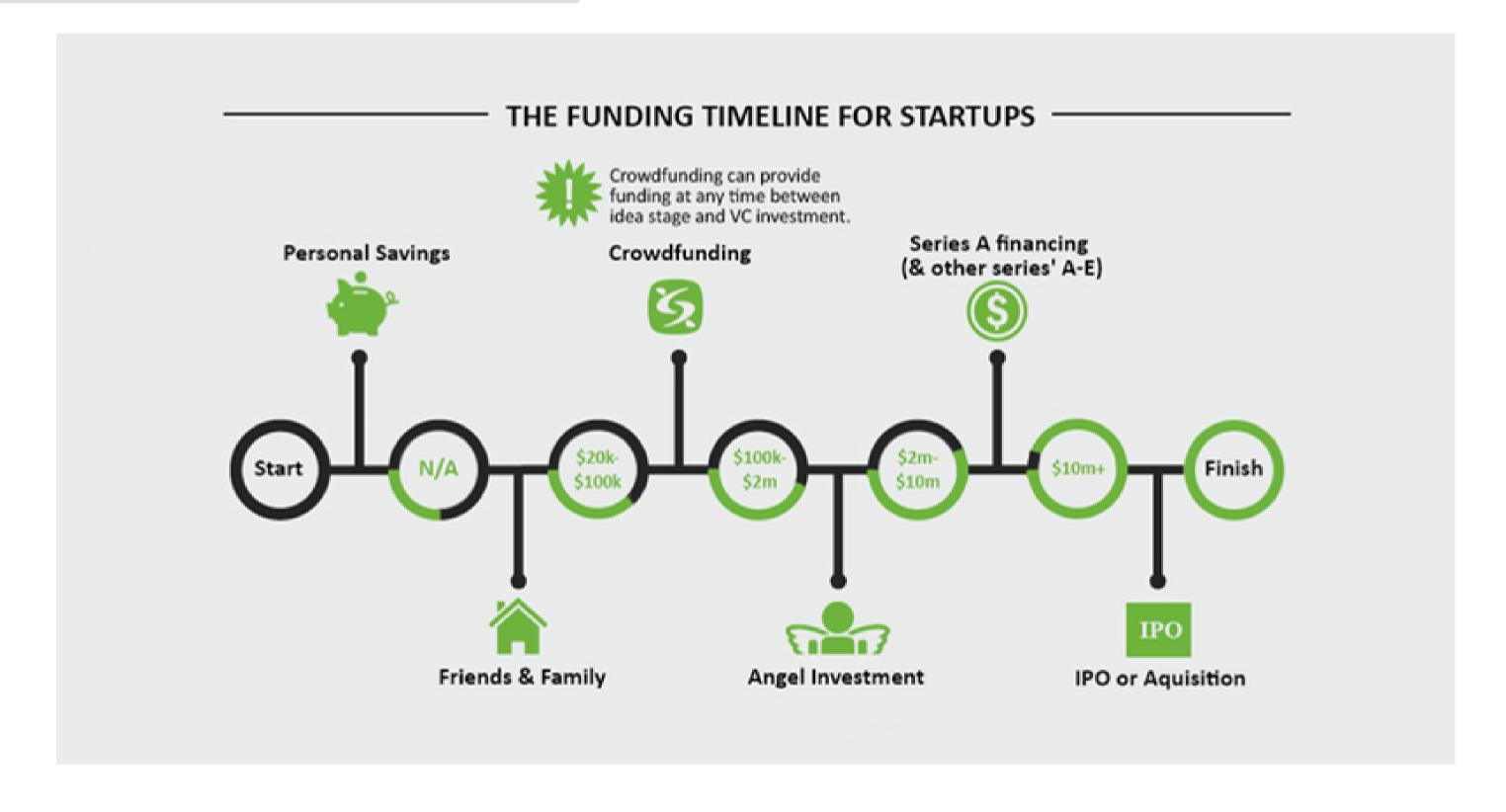
- Success Stories
- Societal Norms

#### Finance

- Financial Capital

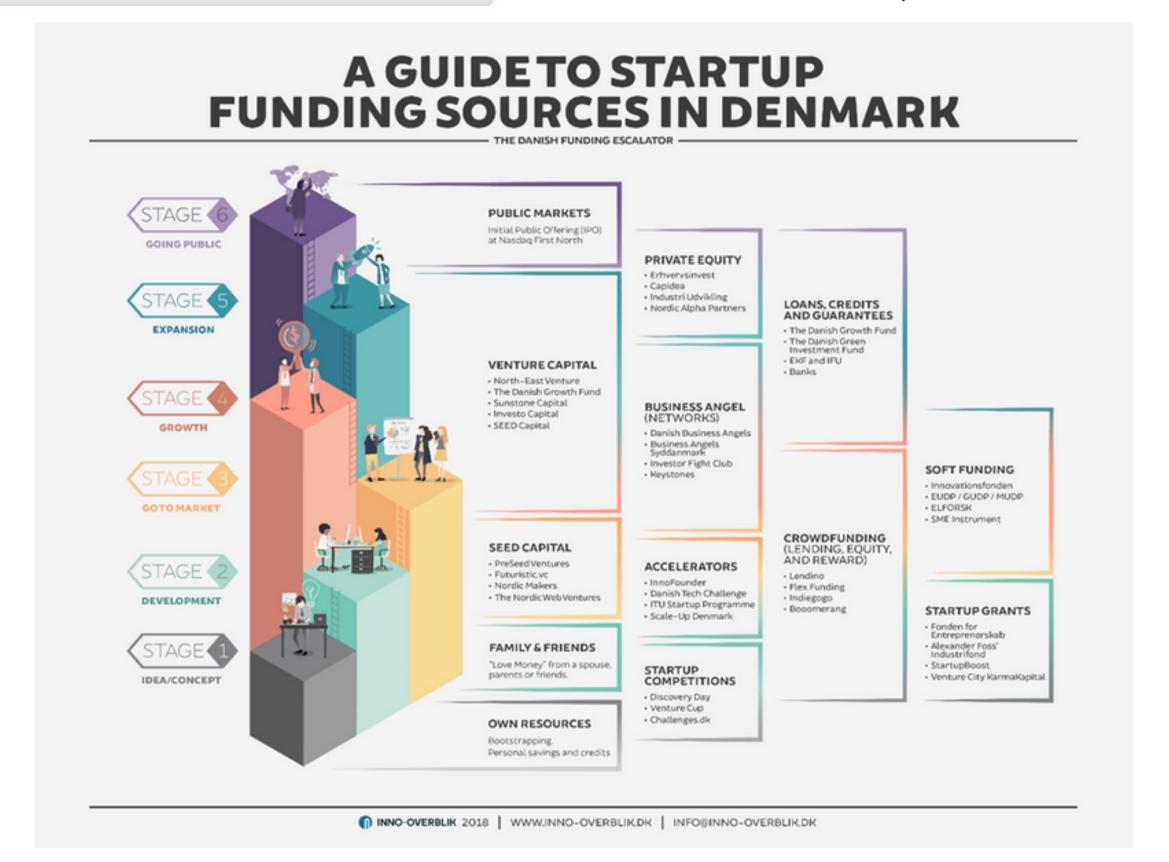
#### THE FUNDING TIMELINE FOR STARTUPS.





# A GUIDE TO STARTUP FUNDING SOURCES IN DENMARK.





# PROFESSISONAL NETWORK IN SPAIN





**GEM Spain** brings together **more than 180 specialists in the field of entrepreneurship research** from all over the country, who are part of an impressive national network of more than 1000 entrepreneurship experts.

https://www.gem-spain.com

# PROFESSISONAL NETWORK IN SPAIN



#### THE VALUE:

- GEM focuses on the individual entrepreneur.
- GEM understands entrepreneurship as a process.

#### **COMPOSITION:**

In Spain, the GEM Spain Entrepreneurship Observatory is made up of 19 teams of researchers from academia and business.

#### **ACTIVITIES:**

- Research and report.
- Conferences and workshops.
- University network.



https://www.gem-spain.com

## WEBINAR FEEDBACK FORM

Webinar 5, Sustainable Hospitality
Digitalisation Toolkit - Development
of Entrepreneurial Ideas and
Professional
Networking: WEBINAR PARTICIPANT
SURVEY FEEDBACK FORM

"Webinar 5, Sustainable Hospitality Digitalisation Toolkit -

Development of Entrepreneurial Ideas and Professional Networking. "

Sustainable Hospitality Digitalisation Toolkit - Project No. 2021-1-LV01-KA220-VET-000033140 September 20, 2023

#### **Project Partners:**

Dania Academy (DK), University, College, Denmark, web page: www.eaDania.dk

HOTEL SCHOOL Hotel Management College (LV), Latvia, web page: www.hotelschool.lv

City Unity College Nicosia (CY), Cyprus, web page: https://cityu.ac.cy/

DigitalGuest APS (SE), Sweden, web page: https://digitalguest.com/

Italian Hannitalitu Cahaal CDL (IT) Italii wah nagai https://basabaal.iti



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Your opinion helps us to improve!

https://forms.gle/YdJeg652Pfnx3n7x5







